

What to do if Your Home is Burglarized

Coming home to find that you have been burglarized can be one of the most unsettling feelings. FBI statistics indicate 1 in 6 homes will be burglarized.

Upon entering your home and realizing you have been burglarized do not touch anything, IMMEDIATELY CALL LAW ENFORCEMENT

The moment that you realize your home has been burglarized, call the authorities. Some people may figure the event is over and call law enforcement after investigating the scene on their own. You are ill-advised to take this route as it may be possible that someone is still inside the house or that a neighbor has called the police already. Allow the police to do their job to protect you and your home.

After Officers Arrive Do Not Attempt to Clean or Straighten Your Home

Burglars have a tendency to leave a mess behind as they ransack a victim's home. Upon walking into your house, you may immediately notice papers, books, furnishings and other items strewn about. As tempted as you may be to begin immediately restoring order, it is important to first let the authorities do a thorough inspection of the crime scene as it is.

Cancel Everything

A burglar may not steal your checkbooks but you do not know whether or not they stole a check from the middle of the book or took a picture of your account number. The burglar could have also grabbed a bank statement or something with personal information, so it's highly recommended that you play it safe and call your bank immediately.

Make a List

You're probably not going to be able to report everything that was stolen immediately. You may keep finding things that are missing even four days later. Keep a list and make sure to note any identifying characteristics. For example, my Louis Vuitton bag, while beautiful, has straps that are about to break off.

Repairs

Breaking in to your home will undoubtedly cause some damage. Take pictures of the damage and have all the damaged areas repaired as quickly as possible, especially exterior doors and windows. If a criminal knows they can get into your house they may possibly strike again.

Assess Your Home's Security

Home Security Surveys are a free service offered by the Dallas Police Department

Residential Security Manual

In an attempt to make burglary more difficult, your police department has prepared this Security Manual in order to inform you of measures you can take to keep you from becoming the next victim.

This manual contains information about door and window locks, security measures, a check list and our Operation Identification Program.

Anything you can do to make forced entry of your residence more difficult is a step in the right direction. Good security will not only create problems for a potential burglar but can help protect and possibly save your life.

Priority 1 - Emergency Priority 2 - Urgent

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| <ul style="list-style-type: none">• Priority 1• Goal: 8 minutes or less;<ul style="list-style-type: none">- 2 min dispatch plus- 6 minutes travel time. | <ul style="list-style-type: none">• Priority 2• Goal: 12 min or less<ul style="list-style-type: none">- 5 min dispatch plus- 7 minutes travel time |
| <p>Examples of Call</p> <ul style="list-style-type: none">- Shooting- Cutting- Assist Officer- Felony in Progress- Person in Danger- Family Violence Assaults- Alarms | <p>Examples of Call</p> <ul style="list-style-type: none">- 911 hang-up- Disturbance- Major accident- Prowler- Robbery- Hold-up Alarm- Criminal Assault- Suicide- In progress other |

911 Call Prioritization System

- The DPD operates a 5-tier call prioritization system to ensure response to the **most serious 911 calls first**.
- The following slides shows the **goals** for the projected maximum response times and the types of calls that are classified for each tier.

Priority 3- Prompt Priority 4- Non Urgent

Priority 3

- **Goal: 15 minutes or less;**
 - 8 min dispatch plus
 - 7 min travel time.
- Example of call
 - Random Gunfire
 - Minor Accident
 - Burglary
 - Alarm
 - Injured Person
 - Suspicious Person
 - Open Building
 - Drunk
 - Abandoned Child
 - Drug House
 - Missing Person
 - Other

Priority 4

- The goal for dispatch of non-urgent calls is 60 minutes.
- Example of Call
 - Disturbance (nuisance)
 - Disturbance (loud music)
 - Parking Violation
 - Abandoned Property
 - Street Blockage
 - Meet Complainant
 - Racing/Speeding

Priority 5- Telephone

- Priority 5 calls receive telephone services only.*
- These calls may be followed up by the expeditor unit.
- Category of Call
 - Burglary
 - BMV
 - Theft of person or service
 - UUMV (more than 30 min)
 - Criminal Mischief
 - Telephone Harassment
 - Lost Property
 - Wanted to Locate
 - Missing Person (if not Critical)

Actual Response Times

- It should be stressed that these times are goals. Actual response time depends on many factors, including:
 1. Staffing at the substation.
 2. Location of the officer at the time of the dispatch.
 3. Traffic conditions.
 4. Weather conditions.
 5. **Insufficient or incorrect** information from caller.